

—Original Message—

From: [REDACTED]

Sent: 08 September 2022 15:30

To: WRS Enquiries <inquiries@wrcaregovernservices.gov.uk>

Subject: External Email : 22/04625/REVPL

This email originated from outside of the organisation

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THINK : Before you **CLICK** on any links or **OPEN** any attachments.

Good afternoon

I am emailing you today to represent the golden lion in Charford due to the incorrect information that has been provided.

I have had no problems with the golden lion since being under new management, I live in Austin road right beside the golden lion and there has been no nuisance, there has been no fights and the new management have abided by the law by not allowing children in or on the premises from 10, there has been know loud music what so ever.

Since the golden has been under new management, the manager has respected all requests and have treated everyone in the neighbourhood with the up most respect and kindness.

It is actually a blessing to have management like this running the industry.

Many thanks for reading this.

Kind regards
[REDACTED]

Sent from my iPhone

From: Daisley, Kyle (Councillor) <KDaisley@worcestershire.gov.uk>
Sent: 03 October 2022 23:57
To: WRS Enquiries <enquiries@worcsregservices.gov.uk>
Subject: External Email : 22/04625/REVPL

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Good evening,

I write to you regarding the above review of The Golden Lion which is situated within my division in Charford. As the County Councillor since 2019 I have never received a complaint from either residents or had any concerns raised during my interactions with the local policing team regarding this licensed premises. The pub is situated in the centre of Charford a residential area which has a very strong community. Over the past 12 months the DPS (Designated Premises Supervisor) has changed and I believe the premises has improved drastically, and the issues that the pub previously experienced are no longer present. I have visited the pub on a number of occasions both during the day and evenings and have only even felt welcomed by both customers and staff. I have never seen or heard of any activity which has alarmed me at the premises.

The pub have supported a number of "community events" over the past few years which has been an opportunity to bring the community together and provide for families that don't have a lot of money.

I believe the premises take the licensing objectives extremely seriously and do all within their power to prevent crime and disorder, encourage public safety, reduce public nuisance and protect children from harm.

I'm somewhat surprised that WRS have entertained a "review" which has clearly been raised politically by a District Councillor especially when the councillor has supported "Charford Fun Day's" at the premises:



The Manager at the Golden Lion has always reached out to support any "Community Initiatives" that myself and local groups have worked on including the launch of the Charford POD. The Golden Lion is a professionally run establishment what in my view continues to go from strength to strength. I'm pleased to see that the premises is now also offering food to further try and encourages families to use the pub and ensure the business is profitable.

I would strongly encourage the committee to acknowledge the hard work and dedication that the current management have put in place and continue to allow them to further enhance the pub for families within the Charford community.

I fully support the premises license remaining in place with no changes necessary and have no concerns whatsoever.

Kind Regards

Kyle

Clr Kyle Daisley

County Councillor - Bromsgrove South Division
Vice-Chairman of the Council

Worcestershire County Council
County Hall, Spetchley Road, Worcester, WR5 2NP
Mobile:

Email: kdaisley@worcestershire.gov.uk

From: [REDACTED]

Sent: 03 October 2022 15:42

To: WRS Enquiries <enquiries@wrcareg-services.gov.uk>

Subject: External Email : 22/04625/REVPL - reference

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Good afternoon,

Just seen the review of the licence for the premises of the Golden Lion.

As the closest resident to that public house I would like to make the following points of how it has completely changed with visit improvements, I was the one mostly affected and my daughter but since the middle of June, the new management who I have personally contacted on one occasion and he was straight out to move people on and could not apologise enough, there has been no disturbance, no noise after 8pm not once has my daughter moaned, or struggled to get to sleep, there has been no entertainment at night which in turn has reduced the noise, I see families go in there and the pub seems like a good safe space to socialise and eat now, all at good reasonable times, I also see people are very regularly reminded of the rules of noise day and night and asked to move on if they don't adhere to them.

Think they have now managed to turn this around.

Kind regards.

[REDACTED]

From:

Sent: 04 October 2022 10:58

To: WRS Enquiries <enquiries@wrcaregateservices.gov.uk>

Subject: External Email : 22/04625/REVPL

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To Whom it may concern

In reference to the review of the license for the Golden Lion in Charford.

Hi.

I've recently opened St Basil's Bistro on Humphrey Avenue in Charford for St Basil's. Since our opening we have been liaising with the Landlord Mr Joshua Matheson in supporting the community.

We are both registered as Safe Places. We work together with Cranstoun, who support those with addictions also family support.

We are currently planning a St Basil's charity Quiz and a community Christmas market.

St Basil's Bistro is a team of volunteers for who have confidence issues and those with additional needs Mr Matheson and myself are in talks regards to work experience with himself with some of the volunteers.

Having Mr Matheson at the Golden Lion has been massive asset stamping out the drugs since the previous landlord. The pub has become a much nicer place to visit. The food is top quality and based around all budgets. It has become a more warmer and welcoming family public house.

Kind regards